

# Lone Working in the Healthcare Sector

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# Lone workers in healthcare

Who are they?



What are the risks?



What must we do  
and how?





# Who are they?





# What are the risks?

## Increased risk

- Violence and aggression

## Other issues include:

- Manual handling
- Accident/medical emergency
- Access to welfare facilities



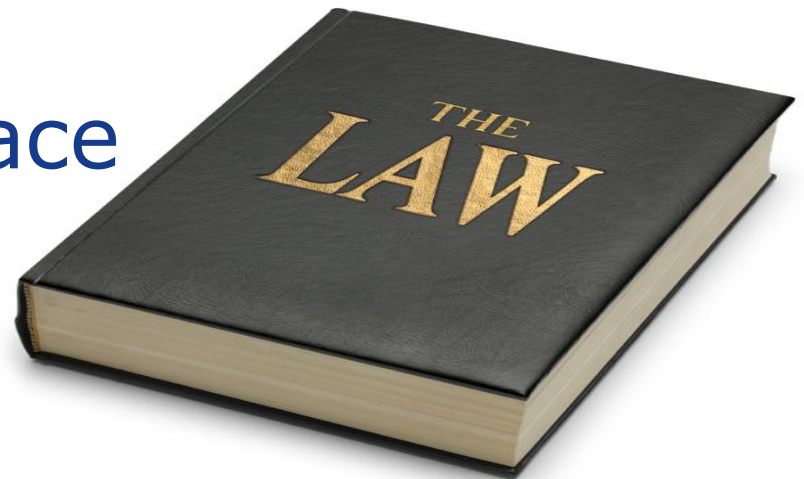


# Duties

SHW at Work Act 2005

SHW at Work (GA) Regs 2007

'...take account of particular risks, if any, to those working alone at a place of work or in isolation at remote locations'





# What must we do?

## Employers

Manage safety health and welfare at work

- identify hazards and assess risks
- identify controls
- safe systems of work & safe equipment





# What must we do?

- plan for emergencies
- provide information, training and supervision
- have competent persons

'so far as is reasonably practicable'





# Employees

- take reasonable care
- co-op with employer
- use equipment properly
- attend training
- not engage in improper conduct
- not be under the influence
- report defects







# Risk assessment

Generic or task based risk assessment



Dynamic risk assessment





# Risk assessment

- Identify lone working tasks
- Who might be exposed to risk and how
- Consider the likelihood and impact

Reasonably foreseeable risk



# Sample Risk Assessment Form



Date of Assessment: \_\_\_\_\_ Initial or Review Assessment - indicate type

Task/Location: \_\_\_\_\_ Carried out by: \_\_\_\_\_

Hazard identified	Who might be harmed and how	Control measures in place	Risk rating	Further controls required by when and by whom



# Identify controls

- building security
- tracing systems
- means of communication
- briefing on clients/flagging system
- training
- supervision
- written procedures or protocols





# Risk assessment

- Record the risk assessment
- Review and revise





# Consultation







# Post incident

- Reporting system in place
- Arrangements for care





# HSA visit







Thank you