

Webinar on Reducing Interpersonal Conflict at Work

Register here for free

The Occupational Health Division of the Health and Safety Authority (HSA) invites you to this free webinar to help you reduce and better manage interpersonal conflict at work thereby creating a healthy and safe environment for all staff. Speakers from the HSA will share information and guidance to help you identify conflict and implement strategies to better manage it. Guest speaker Dr Paolo Yaranon from the University of Limerick will present his doctoral research on the causes and consequences of negative workplace behaviour.

Who should attend?

This free webinar will benefit many types of profiles and backgrounds including:

- Supervisors/Managers
- Human Resource and People Managers
- Health & Safety Managers
- Safety Representatives
- Occupational Health Professionals
- Anyone with an interest in workplace behavioural change

What will you gain by attending?

Attendees will gain knowledge, insights and skill development in relation to:

- Understanding interpersonal dynamics at work.
- Understanding what can lead to negative workplace behaviours and why.
- Ability to foresee where conflict might arise and how to pre-empt it.
- Self-insight as to how to manage conflict.
- Updated knowledge on effective management of prosocial behaviours.
- How to develop a civil and respectful behaviour culture in your organisation.
- Attendees will also learn about HSA inspection policy in relation to reducing interpersonal conflict at work.

Agenda

Wednesday 27th March 2024

10.00 am

Patrica Murray, Senior Organisational Psychologist/Inspector, HSA

- Background to behavioural causes: social, organisational and personal
- Consequences: for the person, the team and the manager
- Preventive tips from research, for better behaviours at work

10.30 am

Ciara Kirwan MSc. Psych, MSc. OEHS, HSA Inspector

- Workplace Bullying
- HSA Inspections in Action
- Case examples and observations
- Advice and tips

11.00 am

Q&A

11.05 am

Guest speaker Dr Paolo B. Yaranon, Assistant Prof., Kemmy Business School Department of Work and Employment Studies, University of Limerick

- The different types of workplace mistreatment
- Workplace incivility – why such mild discourteous behaviours negatively impact employee well-being
- Ways to tackle workplace incivility

11.45 am

Summary and Q&A

12.00 pm

Close