

Selling hazardous chemicals to professional users in retail store or online

Selling in retail store

- Ensure that an SDS is provided to professional users/tradespersons e.g. to mechanics, builders or cleaners.
- Where the retail store has a *trade counter* or where the professional user has an *account* with the store, the SDS should be provided **proactively by the retailer** at first sale
- When a new or updated SDS is made available within 12 months of first sale, the retailer must provide the professional user with that version
- Where the store does not have a trade counter or the professional user does not have an account with the store, or the professional user buys it at the consumer counter, then the SDS should be provided **reactively by the retailer** when requested by the professional user.
- Ensure that the SDS is readily accessible in order to be provided electronically or on paper, as appropriate.

Selling online:

- Ensure that the SDS is included in the online advert or included in the delivery box or provided electronically on first sale to the professional user.
- Ensure that if there is an updated version of the SDS, it is provided to the professional user.

SAFETY DATA SHEET
Cleanit Date of Issue: [redacted]

1. Identification of the substance/mixture and of the company/undertaking

1.1 Product Identifier:
Product Name: [redacted]
Trade Name: [redacted]
1.2 Relevant identified uses of the substance or mixture and uses advised against: use as a [redacted]

1.3 Details of the supplier of the safety data sheet:
Company Name: Alpha Cleaning Ltd., 1 Acorn Lane, 1st Floor, Dublin 12
Telephone number: 01 224 2629
Email: [redacted]
1.4 Emergency telephone number:
Emergency telephone number: 01 224 4567 (Poison Centre number)

2. Hazards Identification

2.1 Classification of the mixture:
Skin Irritant 2, H315
2.2 Label elements:
Labelling according to Regulation (EC) No. 1272/2008:
Signal Word: Warning
Hazard Statements: H315 Causes skin irritation
Precautionary Statements: P201+202 Avoid contact with skin
2.3 Other Hazards: There are no known other hazards

3. Composition/Information on Ingredients

Name	EC No.	CAS No.	Content	Classification
[redacted]	122-1606	1228-567	>1%	[redacted]
[redacted]	122-7996	1228-568	>99%	[redacted]

4. First Aid Measures

4.1 Description of First Aid Measures: See medical attention if any discomfort continues.
4.2 Most important symptoms and effects, both acute and delayed:
Inhalation: Irritation of the respiratory tract. Seek medical attention immediately.
Skin Contact: Irritation of the skin. Wash with plenty of water. Seek medical attention immediately.
4.3 Indication of any immediate medical attention and special treatment needed:
See medical attention if any discomfort continues. See medical attention if any discomfort continues.

5. Fire-Fighting Measures

5.1 Extinguishing Media
5.2 Special Hazards arising from the substance or mixture
5.3 Advice for Fire Fighters

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Retailers duties when selling chemical products Online and In-store



For Further Information visit our website for the following information sheets

- [CLP info sheet](#)
- [SDS info sheet](#)
- [Retailer info sheet](#)
- www.hsa.ie/chemicals
- chemicals@hsa.ie

Further Information and Guidance:

Visit our website at www.hsa.ie telephone our contact centre on **0818 289 389** or email contactus@hsa.ie

Use BeSMART, our free online risk assessment tool at www.besmart.ie
Check out our range of free online courses at www.hslearning.ie

HSA

An tÚdarás Sláinte agus Sábháilteachta
Health and Safety Authority



Chemical products play an important role in our everyday lives. These products include detergents, paints, adhesives, cement, polish, oils, bleach and white spirits, used by both professional users, e.g. plumbers, decorators, mechanics and consumers (including DIY). In order to ensure their safe use, it is important that the hazards and risks associated with these products are communicated clearly through the hazard label on the product and/or via the safety data sheet (SDS) accompanying the product.

Retailers sell chemical products, in-store or online, including in supermarkets, discount stores, building providers, hardware shops and motor factors, on websites and on-line marketplaces. Therefore, retailers play an important role in ensuring that the hazards and risks associated with these chemical products are communicated clearly to both consumers and professional users before concluding the sale in store or online. Certain high risk chemicals are banned from sale to the general public e.g. cancer causing chemicals and this applies regardless if being sold in-store or online.



Selling hazardous chemicals to consumers in retail store or online

Selling in Retail Store:

- Ensure that all hazardous chemical products are **labelled** correctly as illustrated below before placing them on the shelves.
- Ensure that all hazardous chemical products are **packaged** correctly, i.e. that corrosive chemicals are fitted with a child resistant fastening on the cap and that a tactile warning of danger is on the packaging.
- Ensure that products containing banned or **restricted substances** are not sold to general public.

Selling Online:

- Ensure that the consumer is informed of the hazards of the product before concluding the sale online (not applicable to click and collect).
- Ensure that online advert includes relevant **hazard information** such as hazard pictogram(s), hazard statement(s) by either including a picture of the product hazard label with a zoom function or by including the relevant hazard information in the online product description.
- Note that it is **not acceptable** to only provide a link to the SDS when selling to consumers online.

